



Epic Occasions LTD

Pamper Party Hire Agreement & Terms and Conditions

Please find enclosed the terms and conditions for Epic Occasions Pamper Party. By paying the booking deposit, the Customer confirms that they have read, understood and agree to these Terms and Conditions. You will be required to sign the Hire Agreement on the day of the party.

1. Definitions

The Company means Epic Occasions Ltd. The Customer means the person making the booking. The Event means the booked pamper party. Equipment includes all items supplied by the Company including dressing gowns, headbands, mirrors, pamper tables, props, decorations, karaoke equipment, craft kits and Epic Extras.

2. Booking, Payment & Cancellations

- £50 non-refundable booking deposit.
- The remaining balance must be paid no later than seven (7) days before the Event.
- Late payment may result in cancellation.
- Changes are subject to availability.
- Company cancellations due to circumstances beyond our control will be offered an alternative date or refund where appropriate.

3. Pamper Party Service

Epic Occasions Ltd provides a fully hosted children's entertainment service.

What's Included:

- Package activities and equipment booked.
- Any Epic Extras purchased.

What's Not Included:

- Childcare or babysitting.
- Medical supervision or administering medication.
- Supervision before or after the booked party.
- Catering unless specifically included.
- Responsibility for children outside organised activities.

4. Venue Requirements

- Minimum clear working space of approximately 3m x 4m.
- Safe access for unloading.
- Parking as close as reasonably possible to the venue.
- Access to the venue up to 45 minutes before the party start time for setup.
- The booked party duration commences at the agreed start time. Delays caused by late access to the venue or late arrival of guests will not extend the agreed finish time.



- Access to a suitable mains electricity supply where electrical equipment (such as a karaoke machine) is booked.
- Access to running water where reasonably required for pamper activities. If suitable water access is unavailable, Epic Occasions Ltd reserves the right to amend or omit certain activities where necessary.
- Epic Occasions Ltd reserves the right to refuse to set up or continue the Event if the venue is considered unsafe for staff, children or equipment.

5. Adult Supervision & Safety

Epic Occasions Ltd provides a fully hosted entertainment service and is not a childcare provider. A responsible adult aged 18 or over must remain present throughout the Event. The Customer is solely responsible for the supervision, behaviour, welfare and safety of all children attending before, during and after the Event. Epic Occasions Ltd accepts no responsibility for supervising children outside the organised activities or outside the booked party times.

6. Health, Allergies & Cosmetic Products

The Customer must declare all known allergies, medical conditions, skin sensitivities or any other information that may affect a child's safe participation before the Event.

All pamper products supplied by Epic Occasions Ltd, including but not limited to children's face masks, nail polish, nail stickers, glitter tattoos and skincare products, are intended for external use only and are provided solely as part of the children's entertainment experience.

Parents or guardians remain responsible for deciding whether the products and activities are suitable for their child and may request that any activity or product is omitted.

Epic Occasions Ltd does not carry out patch testing and accepts no liability for allergic reactions, skin sensitivities, irritation or other adverse reactions where relevant medical information has not been disclosed prior to the Event.

Some craft activities and props provided by Epic Occasions Ltd, including bracelet making kits, decorative garlands and other items containing small parts or cords, may present a choking, entanglement or strangulation hazard. These activities and items are not suitable for children under 3 years of age and must only be used under the supervision of a responsible adult.

The Company reserves the right to refuse the use of any product or activity where participation may not be in the child's best interests or where there are concerns regarding the child's health, safety or wellbeing.

Items contained within party bags remain the responsibility of the parent or guardian once distributed and should be used in accordance with any age recommendations or manufacturer's instructions where applicable.

7. Food & Refreshments

Where refreshments are supplied by Epic Occasions Ltd, reasonable care is taken when sourcing products; however, the Company cannot guarantee that food or drink is free from allergens.



The Customer must declare all allergies and dietary requirements before the Event.

Epic Occasions Ltd accepts no responsibility for allergic reactions where relevant information has not been disclosed.

Where food, birthday cakes, sweets or drinks are supplied by the Customer or any third party, Epic Occasions Ltd accepts no responsibility for their preparation, storage, food hygiene, allergens, suitability or consumption.

Parents and guardians remain responsible for supervising children whilst consuming food and drink.

8. Equipment, Damage & Care

All equipment remains the property of Epic Occasions Ltd. Customers are responsible for taking reasonable care of all supplied equipment. The Customer accepts responsibility for any deliberate or negligent damage, theft or loss of Company equipment occurring during the hire period.

Replacement or repair costs may be charged where appropriate. The Customer is also responsible for ensuring that children use craft materials, props and equipment appropriately and under suitable adult supervision.

9. Photography, Privacy & GDPR

Photographs will only be used with the Customer's permission. Personal information is processed in accordance with UK GDPR.

10. Liability & Force Majeure

Epic Occasions Ltd will always endeavour to deliver the booked Event as agreed. However, we cannot accept responsibility for delays or cancellations caused by circumstances beyond our reasonable control, including but not limited to severe weather, sudden illness, road traffic incidents, vehicle breakdown, venue closure or other emergencies. Where possible, an alternative date will be offered. Nothing in these Terms and Conditions affects your statutory rights.

11. Customer Declaration

I confirm I am over 18 years of age and agree to these Terms and Conditions.

By signing this Agreement, the Customer confirms that they have read, understood and agree to comply with these Terms and Conditions.

Customer Name: _____

Signature: _____

Date: _____

Company Representative: _____

Date: _____